

Using Zoom for Teaching Webinar
March 18, 2020 – Zoom Question Transcript and Applicable Responses

Type	Question	Response
Compatibility	Does Zoom have limitations with Chromebook?	Zoom is compatible with Google's Chromebook and can be downloaded from the Chrome Web Store: https://chrome.google.com/webstore/detail/zoom/hmbjbdpkobdjplfobhljndfdipjhg?hl=en The Chromebook allows you to start and join meetings. Once the meeting is started <ul style="list-style-type: none"> * Join audio and video * Invite others to the Zoom meeting * Manage Participants(host) * Share and view content * Cloud Record For more information please see this webpage: https://support.zoom.us/hc/en-us/articles/213298746-Getting-Started-On-Chrome-OS
Compatibility	Where will we be able to find the information regarding limitations using ZOOM on Chromebooks?	https://support.zoom.us/hc/en-us/articles/213298746-Getting-Started-On-Chrome-OS
Compatibility	Did you say that if you use Chromebooks it is not feasible for zoom?	Chromebooks are compatible with Zoom.
Configuration	What is the setting to start a meeting the way this one was started? With everyone's video on... I think this will be good for the students to see each other and visit prior to the host starting the class.	When you open the Zoom app you can adjust your settings by selecting the gear (Settings-icon) or log into your account on the Zoom website. To setup participant video displays on join log into your zoom account (online) and then go to settings and check Participants video. To get here from the Zoom application open the settings by pressing the gear icon and then click view advanced features. This will open the web-browser and you should see the setting you are looking for there
How-To	How do we share a recorded session for students to view later?	While in a meeting click record on the pop-up bar on the meeting room window. You will be presented with two options. Record to this computer and record to cloud. If you choose record to this computer, the video will be saved to your local pc and you can do with it as you please. If you choose to cloud record. The video will be saved to the zoom website that you can access with you zoom account and then share it with your

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		students that way. You will also receive an email with a host only and sharable link.
How-To	Are we able to access the chat session after our group session is over?	At the end of the session before you end the meeting for your participants you can save the chat. If you recorded to the (cloud) and have Save Chat enabled in your settings that will also save a transcript of the chat.
How-To	How do I change the view on my screen to multiple tiles?	https://support.zoom.us/hc/en-us/articles/201362323-How-Do-I-Change-The-Video-Layout-
How-To	Is there a way to use say, the PBS or Khan with Zoom, so we are all using together, or is that not an option?	You can also search "blended learning" in Educator Tools and will find other strategies and approaches that will be helpful.
How-To	How and where do I find the link for this Zoom presentation later?	You can find it here under "Zoom Training Videos and Resources": https://community.mcoecn.org/display/RL/Public+Resources+To+Support+Remote+Learning
How-To	Will there be or is there currently a specific training video for related service providers?	You can check the Zoom Help Center - https://support.zoom.us/hc/en-us - for tutorials, videos, and documentation. Also, continue to check https://community.mcoecn.org/display/RL/Public+Resources+To+Support+Remote+Learning for videos created specifically for Ohio's Educators.
How-To	How can I still use my computer while participating in zoom?	if you are in full screen, press the ESC button. You can then see the rest of your desktop. You can also click the View Options drop down at the top center of your screen and select "exit full screen" and you'll be able to use your computer while listening to the webinar.
How-To	After this zoom is over, how can we see the chat feed to access the links that were posted?	The link to the recording, including the chat will be posted here: https://community.mcoecn.org/display/RL/Public+Resources+To+Support+Remote+Learning
How-To	How can you copy the chat in Zoom?	Highlight the text you would like to copy, Ctrl C, and Ctrl V to paste.
Inquiry	Are you going to train on how to actually use Zoom? What buttons to push, how to set up, etc...?	for tutorials check out: https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials
Inquiry	How will we coordinate times with parents on different shifts?	Please speak with your district for best coordination with parent schedules.
Inquiry	How could we use zoom for parents who different levels of technology and data packages?	Zoom is available on a lot of platforms. PC, Mac, Tablet, Phone, Chromebook. If the participant has a poor bandwidth, they may have to participate with their video turned off so that they do not experience

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		connection problems. Voice over IP does not take up much bandwidth.
Inquiry	Is there any way to get short term access to play around and learn how to do this before we pay for license?	Yes, you can use the free version of zoom here: https://zoom.us/pricing You will not get all the features of the paid account, but you can try it out and get a handle on how to use zoom. Try it with your friends/family.
Inquiry	Where do we download the software?	The free version can be attained from https://zoom.us/pricing . In order to receive the licensed version, you will need to speak with your ITC.
Licensing	Do students need to pay to participate if the district pays the \$5.00 for each teacher to utilize?	Students do not need a license to participate, only the host needs a license.
Licensing	How do I start?	To get started, speak with your ITC on requiring a license for zoom. If you do not know who your ITC is, contact your Principal or Superintendent to see how you can acquire a license.
Licensing	How do we sign up for the \$5.00 professional license to Zoom?	Contact your regional ITC: https://www.infohio.org/resources/category/itc-information
Licensing	Can I get a personal zoom license for \$5?	No, the acquired Zoom license must be through your ITC and used for your organization.
Licensing	Is this not a free resource?	Zoom has a free, basic account for K-12 schools, but there are limitations on what features are available. Please see https://zoom.us/docs/ent/school-verification.html for more details. Or contact your ITC to discuss which account is right for you.
Licensing	Is there a special link to have the school get the \$5 per teacher discount?	To get started, speak with you ITC on requiring a license for zoom. If you do not know who your ITC is contact your Principal or Superintendent to see how you can acquire a license.
Licensing	I signed up before the principal sent out info to link the school. How do I add that now under zoom so that I can get the \$5 access?	Contact your ITC to assist you.
Licensing	I know you mentioned the district purchasing license. Is it possible for an individual license for \$5.00?	Contact your ITC to assist you.

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Polling	Can you see who answered which question in the poll?	if meeting registration is on, the host can see individual responses - otherwise they are anonymous
Polling	I can see a poll, but how do I answer it?	Polling is enabled by the presenter. The presenter would then need to allow attendees to vote. Clicking the answer submits your vote.
Recording	Even if we choose to NOT let kids make a recording, can they use some other software to do that?	If Students have their own recording software on their computer, they would be able to record the session if they wanted to. There is no control over that.
Software Question	Can we just have a time open where students can enter and leave?	When you start a meeting as a host, participants are able to come and go as they please.
Software Question	Is there any way to have people join by phone without having a license?	Only the host needs a license. Joining an existing meeting by phone does not require a license. Zoom does offer a Zoom app to connect via phone as well.
Software Question	Can I still use my computer (to send an email) as I participate in the zoom? Will I close out of the zoom when I do not want to?	Yes, you may still use all the features of your computer as you participate in a zoom session you just have to exit full screen mode so you can move the zoom screen out of the way.
Software Question	What is LMS?	Learning Management System (LMS)
Software Question	Is the chat saved in the recorded version?	Yes, chat is saved with the meeting as a separate file. As long as this feature is enabled in your settings
Software Question	Can I record a lesson and just post the link for them to watch it at their convenience?	Yes.
Software Question	My screen just changed the layout is the layout controlled by the host?	Yes.
Software Question	Can you use Pear Deck in Zoom?	With Zoom you can share your screen with your viewers, and they will be able to see everything you are doing, so you can use your programs and software as you normally would.
Software Question	Can the poll be sent out in an email or does it have to be live during a meeting?	Zoom lets you conduct a poll during a zoom meeting. You can choose to use other polling sites (like polleverywhere.com) or software to send a poll via email.
Software Question	If you wanted to have a student interact with their video and mute, how do you "call" on them?	You can send them a private chat - or speak to them through your mic.
Software Question	Can you explain how to organize classes, etc.? I am not getting a feel for how to use Zoom.	There are a number of ways to organize Zoom classes. In particular, some are choosing to have each teacher open their Zoom "room" and allow students to enter the room on their regular bell schedule.

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Training videos	What is the link to training videos for specific features?	https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials
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