

ODE ITC Call – 3/20/23

Notes provided by Naja Bailey (META) and Gretchen Martin (ACCESS)

**FY22 eSchool Missing Test** – The appeals window for e-school non-tested list opened today, March 20, 2023 and closes April 14, 2023. An EMIS Update communication went out today. It is important for eSchools to review and make sure any missing test information is resolved. For the first time this is happening through a formal appeal process instead of through email and other means.

**ODE ITC EMIS Training** – The current round of EMIS trainings continue through Wednesday, March 22. The training links and presentation can be found on the EMIS Training page. (<https://education.ohio.gov/Topics/Data/EMIS/EMIS-Resources/EMIS-Training>).

**Data Collector Updates for Newer Versions of Java** - On the call two weeks ago we discussed an update coming out and procedures that needed to happen for security certificates used between the ZIS and data collectors. Once updated, java updates can be made on machines that host the data collectors in your ZIS. ODE had hoped to have that information out last week, but there was an issue updating the certificate on ODE's end. This issue was resolved on Friday and the new certificate is now out there. An instructional document will be forthcoming (hopefully this week) from Teresa Williams (SSDT), and she will keep track of who has been updated. One of the first steps is adding a certificate that will be obtained on ODE's main site (<https://education.ohio.gov>). Once everyone in the state has this installed, we will be able to make additional updates and move forward. Please work with your technical staff to get these certificates updated and inform Teresa when complete.

**New Help Desk - Salesforce** - The cut over from Cherwell to Salesforce happened today. Any open tickets were moved from Cherwell to Salesforce. Salesforce is live and is now what's being used for EMIS helpdesk and Management Council. MCOECN has indicated the training video regarding Salesforce will be posted shortly, along with a communications indicating this system is now live.

#### **Q&A**

**Q:** Will we use the same username/password to get into the new helpdesk?

**A:** Salesforce uses MCOECN active directory credentials.

**Q:** We've received conflicting information about reporting DT records for FY23. We've been told they are required and that they are optional. Which is correct?

**A:** We are getting clarification on that and expect to put something out about this soon.

**Q:** Has there been any further development on the SWD follow-up file for BDD?

**A:** No, that is not completed yet. We are just about done with the follow-up report for graduation cohort students, and then will be turning attention to some of these other things that need to be cleaned up. But no update at this point.

#### **Upcoming Call Schedule**

Looking forward to seeing many at the OECN conference next week; there will be an EMIS roundtable session.

Monday, April 3 - Canceled

Wednesday, April 12 - EMIS Change Call

Monday, April 17 - ODE ITC Call